

# Privacy Policy

## Introduction

Welcome to Appliance Experts Team. We are committed to protecting the privacy of our clients. This Privacy Policy outlines the types of information we collect from you, how we use it, and how we protect it. It also describes your choices regarding use, access, and correction of your personal information.

## Information Collection

We collect information from you when you visit our website, schedule a service, or interact with us in other ways. The types of information we may collect include:

- Personal Information: Your name, address, email address, telephone number, and other contact information.
- Transaction Information: Details about the services you have requested and the payments you make.
- Technical Information: Information about your computer or device, including IP address, operating system, and browser type.

## Use of Cookies and Tracking

We use cookies and similar technologies to enhance the website experience, analyze usage, and personalize content. You can disable cookies in your browser settings, but this may affect the functionality of the website.

## Use of Information

The information we collect is used in the following ways:

- To provide, maintain, and improve our services.
- To process transactions and send you related information, including confirmations and invoices.
- To communicate with you about products, services, offers, promotions, and events.
- To monitor and analyze trends, usage, and activities in connection with our services.

## Information Sharing

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information unless we provide you with advance notice. This does not include website hosting partners and other parties who assist us in operating our website, conducting our business, or serving our users, provided those parties agree to keep this information confidential.

## Data Retention

We retain your personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy unless a longer retention period is required by law.

## Data Security

We implement a variety of security measures to maintain the safety of your personal information when you place an order or enter, submit, or access your information.

## Limitation of Liability

While we take reasonable measures to protect your personal information, we cannot guarantee absolute security. Appliance Experts Team shall not be held liable for any unauthorized access, disclosure, loss, or misuse of personal information that is beyond our reasonable control, including but not limited to cyberattacks, technical malfunctions, or force majeure events.

## **Payment Processing**

All payment transactions are processed securely through third-party payment processors. We do not store or have access to your full payment card details. By making a payment, you agree that your information may be processed by these providers in accordance with their own privacy policies.

## **Business Transfers**

In the event that Appliance Experts Team is involved in a merger, acquisition, sale of assets, or other business transfer, your personal information may be transferred as part of that transaction. We will ensure that such transfers are conducted in a manner consistent with this Privacy Policy.

## **Legal Disclosure**

We may disclose your information if required by law, legal process, or governmental request.

## **Your Rights**

You have the right to access, correct, or delete your personal information stored with us. You can also object to the processing of your personal information, ask us to restrict processing, or request portability of your personal information.

## **Third-Party Links**

Occasionally, at our discretion, we may include or offer third-party products or services on our website. These third-party sites have separate and independent privacy policies. We, therefore, have no responsibility or liability for the content and activities of these linked sites.

## **Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes.

## **Contact Us**

If you have any questions about this Privacy Policy, please contact us at:

- Address: 2333 Kapiolani Blvd, Honolulu, Hawaii
- Email: aetrepair@gmail.com

### **Effective Date**

September 5, 2025